



## Your FSA claim filing deadline is extended

### You can submit eligible claims from the previous year

The Internal Revenue Service (IRS) recently implemented a mandate that allows employees more time to submit reimbursement account claims. This means, your deadline to submit claims for reimbursement has been extended if you:

1. Were enrolled in either of the following accounts during the previous plan year:
  - a. Health Care Flexible Spending Account (FSA)
  - b. Limited Purpose FSA
  - c. Health Reimbursement Arrangement (HRA)
2. Have unused reimbursement account funds from the previous plan year.
3. Paid for an eligible out-of-pocket expense during the previous plan year that you haven't submitted for reimbursement yet.

### How to submit claims

If you meet the criteria above, here's how to file a claim for reimbursement:

- [Log into payflex.com](#), your PayFlex member website.
  - If you're enrolled in a PayFlex account for this current plan year, select the previous plan year to see your extended deadline.
  - From there, you can confirm your new claim filing deadline.
- You can also log into the PayFlex Mobile® app.
- If you have eligible claims to submit, select **file a claim** to get started.
- If needed, you can complete a paper claim form. Then, fax or mail it to us. Claim forms are found on your PayFlex member website.

**Note:** If you had a claim/s denied due to a submitting past your original claim filing deadline (which may be on/after March 1, 2020), we'll automatically re-process those claims as long as we have all the information needed. This is also true for appealed claims.

### Eligible Expense Scanner

In addition, if you aren't sure what's considered an eligible expense simply [click here to review the list on payflex.com](#). You can also check out the new **Eligible Expense Scanner** on the PayFlex Mobile app.

### Questions?

Log into your PayFlex member website. Click **Help & Support** to email or chat with us. We're here to help Monday – Friday, 7 a.m. – 7 p.m. CT, and Saturday, 9 a.m. – 2 p.m. CT.

Note: Standard text messaging and other rates from your wireless carrier still apply.

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