



Flu Shot Reimbursement

Reimbursement for Health Plan Members and Their Covered Dependents

- 1. If you receive your vaccination from an *in-network healthcare provider*, coverage is available at 100% through the Health Plan. The provider should submit the claim as they normally would to your Health Plan administrator (show the provider your Anthem ID card).
- 2. If you obtain a vaccine from a pharmacist at an *Express Scripts network pharmacy*, your claim will automatically process at 100% of the cost through Express Scripts. (Show the provider your Express Scripts ID card.)
- 3. If you receive your vaccination from a *public health department* or a *non-Health Plan provider*, you will be reimbursed at 100% (i.e., local store program, a clinic at a school or church, etc.). The Provider will need to fill out section 3 of the claim form referenced below before it can be submitted to Anthem.

Please follow the instructions:

You will need to pay for the service and then submit the claim to Anthem, following their claims procedures.

- Access <u>www.myMPCbenefits.com</u>. Under the "Forms" section, you will find the Anthem claim form. The second page of the
 form includes instructions and the Anthem mailing addresses for claims. (See Number 3 above; provider must fill out section 3
 of the form before it can be submitted to Anthem.)
- You can also file a claim online through your Anthem online account.
 - On the home page under Support, go to Message Center.
 - Click on Compose Message.
 - Click on the dropdown menu under **Subject** and click on **Claims**.
 - Type your message and attach your form.
- Keep a copy of your documentation for your records
- It may take 2 4 weeks to process the claim. Should you find your claim processed incorrectly, please contact the Marathon Petroleum Benefits Service Center at 1-888-421-2199 or via email at benefits@marathonpetroleum.com.
- There is no coverage for non-Health Plan members, except when flu shots are given at the worksite or at an offsite medical clinic where the service has been contracted at a predetermined date and time by the Company for employees only.